



## Little Learners Nursery

### FREQUENTLY ASKED QUESTIONS

#### How much are your sessions?

Little Learners can offer 10 hours free childcare per week for those children entitled to 2, 3 and 4 year old funding. This equates to 500 free hours per year. Additional hours may be booked to accompany the free funded hours. Please see the price guide below for more information.

<b>Little Learners Sessions</b>	
Early Bird (7.30am-8.00am) (must be booked in advance)	£5.00
AM Session (8.00am – 1.00pm)	£20.00
PM Session (1.00pm – 6.00pm)	£20.00
Short Day (8.00am – 4.00pm)	£32.00
Full Day (8.00am – 6.00pm)	£40.00

Funded hours can be taken as two half days or as one short day. North Somerset stipulates that parents cannot claim 10 hours in one day. Parents may choose to add additional hours to a free session to create a longer day. For example a 'Short Day' could be made up of a funded morning and 1.00pm-4.00pm as paid hours which would cost £12.00 (£4.00 per hour).

If your child has attended another setting previously, this may reduce the number of hours you are able to claim at Little Learners. Please ask a member of the Nursery Crew for more information. An online system, ParentPay, will be used to settle these fees. We will notify you when we have created a login for you. You will be emailed your invoice on a monthly basis. We also accept Childcare vouchers.

#### When can I register my child?

We welcome bookings for any time during the year. January, April and September are popular so if you would like your child to start at these times be sure to request your place early! Parents wishing to make a booking for a start date longer than 3 months in advance, we ask for a refundable £50.00 registration fee. This will be returned to you as soon as your child starts Nursery or deducted from your child's first invoice.

##### From September 2016:

A £50.00 registration fee will be required to secure your child's space. Please note, should you decide not to start with Little Learners your registration fee will not be refunded. This fee will be retained for administrative purposes. If you are accessing just funded hours you will not be charged this registration fee.

#### How will my child be settled into Nursery?

It is our policy to encourage children to attend nursery twice prior to their first day with us. The two, hour long 'Stay and Play' sessions will enable your child to become familiarised with their new surroundings and get to know their key person. During the first session, parent/s are encouraged to stay for a short while to fill in the appropriate paperwork with their child's key person, ask any questions they may have and help to settle their child to an activity. The second session will involve the child enjoying some time at nursery independently, to continue their settling in

process. The Nursery Crew will always be on hand to help and answer any questions you have along the way.

### **Can they have a sleep during the day?**

Our beautiful classroom environment offers a quiet corner for reading stories and reflection if children would like some quiet time during the day. Unfortunately as we are a school based setting we cannot offer sleeping facilities for children in our care.

### **Will my child follow the Early Years Foundation Stage (EYFS) curriculum?**

Little Learners will follow the Early Years Foundation Stage Curriculum, for more information about the EYFS, please follow the following link – [http://www.foundationyears.org.uk/files/2015/03/4Children\\_ParentsGuide\\_2015\\_WEB.pdf](http://www.foundationyears.org.uk/files/2015/03/4Children_ParentsGuide_2015_WEB.pdf)

### **Do I need to tell you anything about their previous setting?**

If your child has previously attended another setting, it would be really helpful if we could contact them to find out about what your child has enjoyed with them and at what stage of learning they are at. Please fill in the appropriate section of the welcome pack if you are happy for us to communicate with your child's previous setting in this way. It would also be helpful if your child's new key person could see your child's learning diary to get them started with planning challenging and exciting activities.

### **What do I put in my child's bag?**

Thanks to our ever changing weather, please ensure your child has suitable outdoor gear for the season. We will make the most of our outdoor area in all weathers!

- An all in one waterproof suit or waterproof trousers and a coat
- A pair of wellies
- A change of clothes (including underwear)
- A sun hat
- Sun cream (on sunny days children must arrive at nursery with all day sun cream applied)
- A named water bottle (full, to be topped up during the day)
- Nappies, wipes and nappy sacks (if appropriate)

Please, please may we request that ALL items are labelled, it's really important that the nursery crew are able to distinguish between children's belongings

### **Can I see the menu for the nursery?**

Our onsite catering is provided by Edwards and Ward, who have been serving fresh and healthy food to the pupils in 56 North Somerset schools since 2007 and achieved the Gold Food for Life Award for all our North Somerset Primary Schools in 2012. The menu can be found on the school website <http://www.stannesprimaryschool.co.uk/category/lunches/>.

### **Do I need to bring any food or drink for my child?**

Each child will need to bring in a named water bottle, filled with fresh water at the beginning of each day. It will be topped up as required with fresh drinking water. Children will be provided with milk and fruit to during their morning and afternoon

snack and a fresh drinking water from an open cup at lunch and tea time. Dietary requirements can be catered for by request.

From September 2016:

Children accessing sessions using their free Government education hours will be provided with a two course meal during their session. These are charged at £2.20 and will be invoiced monthly to parents.

Alternatively parents can provide their children with a healthy packed lunch or tea to enjoy at the appropriate meal time.

**Can you give my child medicine?**

We are able to administer prescribed medicine to children whilst they are at Nursery. Parents must fill out the appropriate form on arrival and notify a senior member of staff.

**Is there a particular time to bring/collect my child?**

Please arrive with your child during your child's booked sessions and ensure you arrive on time to collect them at the end of their session. Late payment charges will apply if children are collected after their paid session has ended. If you would like to collect your child early, please inform the Nursery Crew and we can arrange this for you.

**Can someone else collect my child?**

Yes, but only with prior consent from the child's parents. We will operate a password system and will request that the person collecting brings formal identification with them. If you are unexpectedly unable to collect your child, you must telephone the nursery in advance to inform them of who will be collecting your child.

**Can I swop my sessions/days?**

Sessions cannot be swopped once they are booked. You will need to provide four weeks written notice to make amendments to your child's contracted nursery sessions.

**Can I add extra 'one off' sessions?**

Yes, subject to availability. Please see the office staff or Nursery Crew if you would like any additional sessions.

**What should my child wear, is there a uniform?**

We encourage children to wear a Little Learners Nursery t-shirts and hoodie. These are available from NK Sports in a range of colours.

NK Sports, Unit 7 Station Road, Worle, Weston-super-Mare, BS22 6AU

Phone: 01934 511005

Email: [enquiries@nksports.co.uk](mailto:enquiries@nksports.co.uk)

Website: [www.nksports.co.uk/](http://www.nksports.co.uk/)

Children are requested to wear these alongside their own casual trousers/shorts/skirts etc. Please remember that your child will be involved in lots of creative and messy activities so please send them in clothes you don't mind getting dirty!

**Can you help with toilet training?**

Our caring and experienced staff can offer you help and advice when it comes to toilet training. We have nappy changing facilities onsite and low level toilets to support your child to feel safe and happy to use them. If your child is currently toilet training, we ask that you provide plenty of spare clothes for them during their time at nursery. We also ask for a packet of wipes to help ensure your child is clean after any little accidents.

**How will I know what my child is learning?**

Little Learners will provide regular updates on your child's learning and you will be involved in regularly contributing to your child's learning diary. We will hold 'look at learning' days and special days for you to come and share your child's successes and achievements.

March 2016