



Little Learners Nursery

FREQUENTLY ASKED QUESTIONS

What about the fees?

Fees after appropriate Government funding deduction (where appropriate) will be invoiced monthly in advance of care. Parent pay will be used to settle these fees. We will notify you when we have created a login for you. You will be emailed your invoice on a monthly basis

How will my child be settled into Nursery?

It is our policy to encourage children to attend nursery twice prior to their first day with us. The two, hour long sessions will enable your child to become familiarised with their new surroundings and get to know their key person. During the first session, parent/s are encouraged to stay for a short while to fill in the appropriate paperwork with their child's key person, ask any questions they may have and help to settle their child to an activity. The second session will involve the child enjoying some time at nursery independently, to continue their settling in process.

Due to time restrictions, we will not be able to offer this service to our new families starting the first week in September. However, we will endeavour to support these children in their settling process and expect to have smaller groups initially, enabling the children to find their feet quickly. Your welcome pack contains an 'All About Me' which must be filled in and returned to your child's key person prior to your child's first day. The nursery crew will always be on hand to help and answer any questions you have along the way.

If you would like to arrange your Stay and Play sessions prior to your child's first day, please contact us and we will arrange these as soon as possible.

Will my child follow the Early Years Foundation Stage curriculum?

Little Learners will follow the Early Years Foundation Stage Curriculum, for more information about the EYFS, please follow the following link – http://www.foundationyears.org.uk/files/2015/03/4Children_ParentsGuide_2015_WEB.pdf

Do I need to tell you anything about their previous setting?

If your child has previously attended another setting, it would be really helpful if we could contact them to find out about what your child has enjoyed with them and at what stage of learning they are at. Please fill in the appropriate section of the welcome pack if you are happy for us to communicate with your child's previous setting in this way. It would also be helpful if your child's new key person could see your child's learning diary to get them started with planning challenging and exciting activities.

What do I put in my child's bag?

Thanks to our ever changing weather, please ensure your child has suitable outdoor gear for the season. We will make the most of our outdoor area in all weathers!

- An all in one waterproof suit or waterproof trousers and a coat
- A pair of wellies
- A change of clothes (including underwear)
- A sun hat
- Sun cream (on sunny days children must arrive at nursery with all day sun cream applied)
- A named water bottle (full, to be topped up during the day)
- Nappies, wipes and nappy sacks (if appropriate)

Please, please may we request that ALL items are labelled, it's really important that the nursery crew are able to distinguish between children's belongings (especially when there are multiple pairs of Peppa Pig wellies!)

Can I see the menu for the nursery?

Please see the menu which is available at <http://www.edwardsandward.co.uk/education/north-somerset.aspx> and also on the school website <http://www.stannesprimaryschool.co.uk/parents/school-dinners/>

Do I need to bring any food or drink for my child?

Each child will need to bring in a named water bottle, filled with fresh water at the beginning of each day. It will be topped up as required with fresh drinking water. The breakfast and snack menu will be displayed within the nursery for you to see each day. Children will be provided with milk to drink during their morning snack and a fresh fruit juice with their tea. Dietary requirements can be catered for by request.

Can you give my child medicine?

We are able to administer prescribed medicine to children whilst they are at nursery. Parents must fill out the appropriate form on arrival and notify a senior member of staff.

Is there a particular time to bring/collect my child?

Please arrive with your child during your child's booked sessions and ensure you arrive on time to collect them at the end of their session. Late payment charges will apply if children are collected after their paid session has ended. If you would like to collect your child early, please inform the nursery crew and we can arrange this for you.

Can someone else collect my child?

Yes, but only with prior consent from the child's parents. We will operate a password system and will request that the person collecting brings formal identification with them. If you are unexpectedly unable to collect your child, you must telephone the nursery in advance to inform them of who will be collecting your child.

Can I swop my sessions/days?

You will need to provide four weeks written notice to make amendments to your child's contracted nursery sessions.

Can I add extra 'one off' sessions?

Yes, subject to availability. Please see the office staff or nursery crew members if you would like any additional sessions.

What should my child wear, is there a uniform?

Little Learners Nursery t-shirts are available from NK Sports in a range of colours.

NK Sports, Unit 7 Station Road, Worle, Weston-super-Mare, BS22 6AU

Phone: 01934 511005

Email: enquiries@nksports.co.uk

Website: www.nksports.co.uk/

Children are encouraged to wear these alongside their own casual trousers/shorts/skirts etc. Please remember that your child will be involved in lots of creative and messy activities so please send them in clothes you don't mind getting dirty!

Can you help with toilet training?

Our caring and experienced staff can offer you help and advice when it comes to toilet training. We have nappy changing facilities onsite and low level toilets to support your child to feel safe and happy to use them. If your child is currently toilet training, we ask that you provide plenty of spare clothes for them during their time at nursery. We also ask for a packet of wipes to help ensure your child is clean after any little accidents.

How will I know what my child is learning?

Little Learners will provide regular updates on your child's learning and you will be involved in regularly contributing to your child's learning diary. We will hold 'look at learning' days and special days for you to come and share your child's successes and achievements.

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